

# YourStudentAssistant Privacy Policy

Last updated: 25.09.2024

YourStudentAssistant ("we," "us," or "our") operates the https://yourstudentassistant.com website (the "Service"). This privacy policy explains how we collect, use, disclose, and safeguard your information when you visit our website and use our Service.

Please read this privacy policy carefully. By using the Service, you agree to the collection and use of information in accordance with this policy.

#### 1.Information We Collect

We collect the following types of information:

#### 1.1 Personal Information

When you register for an account, use our platform, or contact us, we may collect personal information such as:

- Name
- Email address
- Payment information (if applicable)
- Any information you voluntarily submit to the Service (e.g., profile information)

#### 1.2 Usage Data

We collect information that your browser sends when you visit our Service, including:

- Your device's Internet Protocol (IP) address
- Browser type and version
- Pages of our Service that you visit
- Time and date of your visit
- Time spent on those pages
- Other diagnostic data



#### 2. How We Use Your Information

We may use the information we collect in the following ways:

- To provide, operate, and maintain the Service
- To process payments and provide customer support
- To notify you about changes to our Service
- To allow you to participate in interactive features of our Service
- To analyze and monitor the usage of our Service
- To detect and prevent fraud, technical issues, or other illegal activities
- To comply with legal obligations

## 3. Sharing Your Information

We will not share your personal information with third parties except in the following cases:

- With your consent
- For processing payments via our payment processors
- To comply with legal obligations or to protect and defend the rights or property of YourStudentAssistant
- To trusted third-party service providers who assist us in operating our Service

### 4. Data Security

We use appropriate technical and organizational measures to protect your data from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the Internet is 100% secure, and we cannot guarantee its absolute security.

## 5. Your Data Rights

Depending on your location, you may have certain rights regarding your personal data, including:

- The right to access your data
- The right to request correction of inaccurate information
- The right to request deletion of your data
- The right to object to or restrict processing
- The right to data portability

If you wish to exercise any of these rights, please contact us at <a href="mailto:contact@yourstudentassistant.com">contact@yourstudentassistant.com</a>.



#### 6. Cookies

Our Service uses cookies to track your activity and preferences. Cookies are files with a small amount of data that are stored on your device. You can instruct your browser to refuse all cookies or indicate when a cookie is being sent, but some parts of our Service may not function properly without cookies.

## 7. Third-Party Links

Our Service may contain links to other websites. We are not responsible for the privacy practices of these third-party sites. We recommend reviewing the privacy policies of any websites you visit.

## 8. Children's Privacy

Our Service is not intended for individuals under the age of 13. We do not knowingly collect personal information from children. If we become aware that we have collected personal data from a child under 13, we will take steps to delete such information.

# 9. Changes to This Privacy Policy

We may update this privacy policy from time to time. Any changes will be posted on this page with an updated "Last Updated" date.

#### 10. Contact Us

If you have any questions about this privacy policy, please contact us at: Email: contact@yourstudentassistant.com